Medical Staff News

Newsletter for the Medical Staff of Greenwich Hospital | August 2024

Yale NewHaven Health Greenwich **Hospital**

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From the desk of the CMO

Accolades, updates and important reminders Karen Santucci, MD, Chief Medical Officer

Dear Mighty Team,

I am hoping you are all well and are getting to spend at least a little bit of time outdoors and with family and friends as we round out the season.

We have quite a few updates to share in the newsletter. Please read this important information and do not hesitate to contact me if you have any questions or concerns.

Best wishes to all those going back to school and enjoy the last few weeks of summer.

Thank you for all you do,

Karen

Greenwich Hospital Hosts 49th Annual House Staff Graduation Ceremony

Greenwich Hospital recently hosted its 49th annual house staff graduation ceremony for its resident physicians and physician interns. The 15 honorees (seven residents and eight interns) now transition into the next stage of their medical professional journeys:



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<u>Graduating Residents</u> Dewayne Lee Campbell II, DO Gerald Doherty, MD, JD G. Will Jowsey, MD Ryan L. Kelly, DO Paras Patel, DO Matthew Pearl, MBBS Fanyi Wu, MD

Graduating Interns

Danielle Arons, MD Kevin S. Batti, MD Samantha DiSalvo, MD Nathan A. Feiertag, MD Steven Ganem, MD Holly E. Grace, MD Miranda Guerriero, DO Jonathan L. Paul, MD

Departing Chief Resident

Nathan Heller, MD

In addition to diplomas, seven awards – five for members of the graduating class who exemplified exceptional service and mentorship and two for Greenwich Hospital staff members who went out of their way to help the residents – were presented:

- The Dr. Nelson A. Bonheim Research in Medicine Award for outstanding research and professionalism was given to Danielle Arons, MD, who will continue her research at the radiation oncology fellowship at the Ichan School of Medicine at Mount Sinai.
- The Resident Teacher Award went to Matthew Pearl, MBBS, for his excellent skills as a physician, educator and role model for interns and medical students.
 Dr. Pearl accepted a position as hospitalist for White Plains Hospital.
- The Dr. Henry E. Markley Humanitarian in Medicine Award for dedication to patient care was presented to Gerald Doherty, MD, JD, who will join the geriatrics and palliative care fellowship at NYU Langone.
- The Quality and Safety Award went to Ryan Kelly,
 DO, for his outstanding service in promoting quality and safety throughout the hospital. Dr. Kelly has accepted a position as a hospitalist for Northeast Medical Group and Greenwich Hospital.
- The **Golden Apple Teaching Award** for the top teaching attendant was won by **Geetali Mohan, MD**.
- The Nursing-Resident Partner in Care Award awardee was Kathryn Burke, RN, who demonstrated collegiality and professionalism towards residents throughout their training.
- The two Resident Physician Patient Experience Award winners were Gerald Doherty, MD, JD and Matthew Pearl, MBBS, for their dedication and commitment, and consistently meeting the needs of our patients, staff and physicians.

New Chief Residents announced

Drs. Devyani Ramgobin-Marshall and Hyun Park have taken on the responsibilities of co-third year chief residents for the 2024–2025 academic year.

As co-chief residents, Drs. Ramgobin-Marshall and Park will function as mid-level agers of the residency program to whom residents and hospital staff may address issues they may have and/or ask clarifying questions regarding residency policies and procedures.

Please congratulate them on their recognition and promotion.

GH hosts second Youth Access Healthcare Explorers Program for local high school students

For the second year, Greenwich Hospital welcomed local high school students for the Youth Access Healthcare Explorers program. Expanding on last year's pilot program, this year's project was focused on bringing in students who may face disproportionate barriers to working with healthcare leaders.

The five-day immersive, innovative introduction to healthcare featured teaching sessions and hands-on activities, plus health care lessons including hands-only CPR, sprain care, ultrasounds, administering EpiPens and more. The week also provided an opportunity for the students to participate in two medical simulation sessions and a round robin discussions with doctors from various disciplines.

The program, designed by Greenwich Hospital's Chief Medical Officer Karen Santucci, MD and Stacey Green, director of Volunteer Services, was funded through a donation from Felice Zwas, MD, and her wife, Sarah Gallen. Nearly 70 members of the Greenwich Hospital and Yale New Haven Health team participated in the program as content experts in each of their fields.

Reminder: Report mistreatment concerns

Please be reminded that all members of the medical staff are mandated reporters if we have any concerns related to possible child or elder maltreatment. These may be acts of commission or omission.

This reminder is especially timely in the wake of current staff shortages in the Social Work department. Please see the sample of an SBAR issued earlier this month that reiterates this reminder. If you have any questions or concerns, please reach out to Karen Santucci, MD, chief medical officer at 203-623-2939.

(sample SBAR from mid-August)

SBAR – Social Work Coverage

Situation

No Social Work coverage onsite for Greenwich Hospital for Friday, August 16 and Saturday, August 17.

Background

Recently the Social Work department has had multiple staff leave the department, while positions have been posted, and we are working to fill vacant positions, we are challenged with short-staffing or no staffing within the department.

Assessment

The Social Work department continually operates with sub-optimal staffing due to unfilled positions.

Plan

All members of the healthcare team are mandated to report all cases of suspected abuse or neglect, including high-risk newborns, children, adults (vulnerable and disabled) and elder adults.

YNHHS POLICY & PROCEDURES Abuse, Neglect and Domestic Violence: Mandated Reporting

Alonzo Watts, SW YNHHS On Call Manager for afterhours 203-499-9553 for consultations.

Greenwich Hospital nationally recognized for commitment to high-quality stroke care

Greenwich Hospital has received the American Heart Association's Get With The Guidelines[®] — Stroke Gold Plus quality achievement award for its commitment to ensuring stroke patients receive the most appropriate treatment according to nationally recognized, researchbased guidelines, ultimately leading to more lives saved and reduced disability.

Get With The Guidelines puts the expertise of the American Heart Association and American Stroke Association to work for hospitals nationwide, helping ensure patient care is aligned with the latest research- and evidence-based guidelines. Get With The Guidelines — Stroke is an in-hospital program for improving stroke care by promoting consistent adherence to these guidelines, which can minimize the long-term effects of a stroke and even prevent death.

Each year, program participants qualify for the award by demonstrating how their organization has committed to providing quality care for stroke patients. In addition to following treatment guidelines, Get With The Guidelines participants also educate patients to help them manage their health and recovery at home.

Greenwich Hospital Healthcare Equality Top Performer

Greenwich Hospital, along with Bridgeport, Lawrence + Memorial, Westerly and Yale New Haven hospitals – has been designated as an "LGBTQ+ Healthcare Equality High Performer" in the Human Rights Campaign Foundation's 16th edition of the Health Equality Index (HEI).



The HEI is the nation's foremost benchmarking survey of healthcare facilities on policies and practices dedicated to the equitable treatment and inclusion of their LGBTQ+ patients, visitors and employees. A record 1,065 healthcare facilities actively participated in the 2024 HEI survey and 462 of those earned an "LGBTQ+ Healthcare Equality High Performer" designation.

Ena Williams named YNHHS chief nurse executive



Ena Williams, PhD, RN, will become the chief nurse executive for Yale New Haven Health in January 2025, succeeding Diane Kelly, who will retire in January.

Williams has been a nurse with Yale New Haven Health for 32 years, advancing to the role of chief nursing

officer for Yale New Haven Hospital in 2018. Through her impactful leadership on the local and national levels, she has been an integral part of elevating the practice of nursing at YNHH. During her tenure, she has helped propel YNHH to the prestigious American Nurses Credentialing Center (ANCC) Magnet designation three times. Additionally, she helped the Health System's Nurse Residency Program earn accreditation from the ANCC and serves as the senior nurse sponsor for the system-wide nursing leadership development programs.

When Williams steps into the role of CNE, she will help steward three Magnet initiatives. In 2025, Greenwich and Yale New Haven hospitals will seek redesignation and Bridgeport Hospital will submit their document for Magnet designation for the first time. Across the system, Williams will lead the standardization and implementation of best practices in nursing to improve quality, expand innovative training opportunities and leverage our talent to meet the needs of a changing healthcare environment.

Safety Matters

Storytelling

Storytelling significantly enhances patient safety in healthcare by transforming complex protocols into engaging, relatable narratives. Real-life stories about safety events and near misses help us understand the practical implications of safety measures, promoting a culture of transparency and continuous improvement.

Storytelling fosters better communication among healthcare teams. By sharing experiences, staff can learn from each other's mistakes and successes, leading to improved teamwork and vigilance. This method also engages and educates staff more effectively than traditional training methods, aiding in better retention and application of safety practices. *Take away*: Share great catches and safety stories of impact to humanize the importance of safety behaviors and motivate staff to practice them routinely. Encourage staff to also share their safety stories and great catches to cultivate a shared commitment to patient safety.

Library Services resources for staff – PubMed

The library at Greenwich Hospital provides access to outstanding health information resources and services that support education, research and patient care. The hospital libraries promote the Yale New Haven Health care signature initiative by fostering an atmosphere of innovation, collaboration, cooperation and life-long learning in support of an academic health network.

PubMed

PubMed is a free search engine that provides access to biomedical, nursing and life sciences literature. PubMed contains over 36 million citations and provides users with full-text online access to articles from journals your library subscribes to.

Library staff can assist in locating the specific resource to meet your needs. Contact: Donna Belcinski, MLS, MS at 203-863-3293.

Save the Date – Sept. 6

The annual **YNHHS Wound Science Symposium** is Friday, Sept. 6 at the Trumbull Marriott Shelton, 180 Hawley Lane, Trumbull, beginning at 7:45 am.

Event includes hands-on sessions to learn about negative pressure wound therapy applications and troubleshooting, "That's a Wrap" compression wrapping, total contact cast application and removal, ostomy dressings and an interactive wound knowledge session highlighting proper terminology, staging and pressure points.

This continuing education event is for healthcare professionals. Attendees can earn up to five CME/CNE credits. The event is free for Yale New Haven Health employees. Entry fee for external clinicians is \$50.

To register, visit https://www.ynhhs.org/events/wound.

Save the date – Sept. 7

There and Back Again: Facing our Greatest Enemies – Evaluating the Leading Causes of Death in the U.S.

Physicians and APPs practicing in internal medicine, hospital medicine, family medicine, primary care, urgent care, critical care, emergency medicine and surgical specialists are invited to attend this one-day symposium. Trainees, RNs and Allied Health professionals are also welcome.

The event is Saturday, Sept. 7, 7 am – 4 pm at the Trumbull Marriott Shelton, 180 Hawley Lane, Trumbull.

Registration fees: physicians \$150; APPs and trainees \$125; RN & Allied Health \$50; virtual and on-demand access only \$100. CME credits available.

For registration information, visit www.ynhhs.org/ events. For symposium information, contact Alan.Olson@bpthosp.org or visit https://site.pheedloop. com/event/FacingOurGreatestEnemies/home.

Digestive Health Virtual CME Series 2024: Trust Your Gut – Sept. 19

Yale Medicine and Yale New Haven Health host free, monthly virtual Digestive Health CME series, called Trust Your Gut. The year-long series is held the third Thursday of each month at 5 pm throughout 2024.

The series provides digestive health educational programming, professional development and networking opportunities for physicians and advanced practice providers.

On Sept. 19, Kenneth Hung, MD, will present on Evaluating Dyspepsia and Nausea. Yale School of Medicine designates this live activity for a maximum of 1.0 AMA PRA Category 1 Credits[™] per session, a total of 12.0 AMA PRA Category 1 Credits[™] for the series.

To register, visit the Yale CME portal at yale.cloud-cme.com. For questions, contact Joseph Mendes, executive director, clinical program development, Digestive Health at Joseph.Mendes@ynhh.org.

Newsletter Submissions

Deadline to submit content for the September 2024 issue of *Medical Staff News* is Friday, Sept. 6, 2024. Please submit items for consideration to Karen Santucci, MD, at karen. santucci@greenwichhospital.org or Myra Stanley at myra. stanley@ynhh.org.

MEDICAL STAFF CHANGES (June 2024)

Appointees



Chelsea Levy, APRN (Psychiatry/Psychology) Greenwich Hospital Outpatient Psychiatry & Behavioral Health Department 5 Perryridge Road Greenwich, CT 06830 Phone: 203 863 3316 Fax: 203-863-4690



Jennie Spiegel, APRN (Internal Medicine) NEMG Internal Medicine of Longridge 260 Longridge Road Stamford, CT 06902 Phone: 475 619 6035 Fax: 203 316 0288



Janice Teixeira, DO (Obstetrics/Gynecology) NEMG Ob/Gyn 500 West Putnam Ave. Suite 300 Greenwich, CT 06830 Phone: 475 240 8222 Fax: 475 240 8223

Resignations/Non-Renewal of Privileges

Megan Harari, APRN (Orthopaedics) effective 05/23/2024 Charles Levin, DDS (Surgery Oral Surgery) effective 05/13/2024 Melvin Thornton, MD (Obstetrics/Gynecology) effective 06/30/2024 Jill Torres, CRNA (Anesthesiology) effective 06/03/2024