

# Medical Staff News

Newsletter for the Medical Staff of Greenwich Hospital | May 2024

Yale  
NewHaven  
**Health**  
Greenwich  
**Hospital**

## Chief Medical Officer

Karen Santucci, MD

## Medical Staff Officers

Chief of Staff

Mark Chrostowski, MD

Assistant Chief of Staff

Erez Salik, MD

Secretary

Scott Kramer, MD

Treasurer

Paul B. Sygall, MD

## Medical Executive Committee

Chair

Christopher Howes, MD

Anna Cerra, DNP, MSN, MS

Mark Chrostowski, MD

Christopher M. Davison, MD

Amir Garakani, MD

Christopher Howes, MD

Diane Kelly, DNP, RN

Neda Khaghan, MD

Marc Kosak

Scott Kramer, MD

Romelle Maloney, MD

Bruce A. McGibbon, MD

Elizabeth Molinelli, MD

Kisha Mitchell Richards, MD

Erez Salik, MD

Steven Schiz, MD

Nidhi Y. Shah, MD

Paul B. Sygall, MD

Alfonso Tagliavia, MD

Cassandra Tribble, MD

Mark A. Vitale, MD

Sandra Wainwright, MD

Barbara Ward, MD



From the desk of the CMO

## Sharing noteworthy news

*Karen Santucci, MD, Chief Medical Officer*

Dear Mighty Team,

We hope this newsletter finds you well.

A reminder — throughout the year, please send any updates you might like included in upcoming editions of the *Medical Staff News* newsletter to me. Lots of good things are happening and quite a bit of hard work is going on — this month, I'd like to take the opportunity to highlight some noteworthy news:

- Psychiatry and Anesthesia cared for their first ECT patient at Greenwich Hospital.
- Last month, we celebrated Administrative Professionals Day.
- This month, we celebrate 10 Days of Gratitude with special events scheduled from May 8 – 17. Ten Days of Gratitude includes recognition of Nurses Week and Hospital Week.
- The Physician Partner in Care was announced on May 16 along with other award recipients.
- Plans are underway for a section of Geriatric Medicine and Outpatient Palliative Care
- eCART launched earlier this month (see update in this edition).
- Plans for the Quality BBQ this summer are underway as are plans for a celebration of our Level 3 Trauma verification.

I would also like to share an important message related to our Code of Conduct and professionalism as it pertains to if and when a concern is raised related to an allegation of sexual misconduct. If a concern is brought to our attention, we have a duty to report it. There is a formal process that involves Patient/Guest Relations, Legal and Risk Services Division (LRSD) and the office of the Chief Medical Officer and could include interviews, documentation, reviews and more. While you may not know exactly what to do if an allegation is shared with you, please know you are not alone – you can contact LRSD, the office of the CMO at 203-863-3909 or call me directly at 203-623-2939.

We will talk more about this in the future, both at our GH Medical Staff meeting and at a systemwide forum as we look to develop more formal processes for the education of our medical staff.

As always, thank you for all your hard work,

Karen

---

## More than 100 Greenwich Hospital physicians named 'Top Doctors'

A total of 724 Yale New Haven Health-affiliated physicians, including 116 Greenwich Hospital doctors, have earned a place on *Connecticut Magazine's* 2024 Top Doctors list.

To compile the list, *Connecticut Magazine* partnered with Castle Connolly, a leading national healthcare research company. Castle Connolly's research team thoroughly vets each physician's professional qualifications, education, hospital and faculty appointments, research leadership, professional reputation, disciplinary history and if available, outcomes data.

Additionally, a physician's interpersonal skills such as listening and communicating effectively, demonstrating empathy, and instilling trust and confidence, are also considered in the review process.

The online nominations process is open to all licensed physicians in America who are able to nominate physicians in any medical specialty and in any part of the country, as well as indicate whether the nominated physician is, in their opinion, among the best in their medical specialty in the region or in the nation. Careful screening of doctors' educational and professional experience is essential before final selection is made among those physicians most highly regarded by their peers.

---

## Best Wishes to Ellika Mardh, MD

Please congratulate **Ellika Mardh, MD**, as she embarks upon a new chapter in her life and career. Her last official day at Greenwich Hospital will be May 16.

We thank Ellika for more than two decades of service, mentoring, education and care at Greenwich Hospital.

She has played pivotal roles at the Outpatient Center and with the Residency Training Program.

Ellika has been a leader in the areas of *Diversity, Equity, Inclusion and Belonging (DEIB)*, wellness and leadership development.

We wish Ellika the very best and are grateful for her many contributions!

---

## YNHHS and Yale Medicine adopt clinical documentation technology

Yale New Haven Health and Yale Medicine recently launched Abridge, an artificial intelligence tool, for user acceptance testing in selected clinics and practices within YNHHS Northeast Medical Group, Yale Medicine and Yale Health.

Abridge enables providers to create clinical notes instantly and effortlessly. Instead of wasting time and energy dictating or typing notes, providers can use Abridge to capture key information from patient visit conversations and generate structured and organized notes in seconds.

Abridge also helps providers document exam findings, medical and social history, medications, treatment plans and lab work in a clear, concise way. The tool will be phased in at other YNHHS and YM locations in the coming months.

The tool works like this: Once a patient provides verbal consent, the provider uses the Abridge smartphone app to record the visit. Abridge's AI filters out parts of the conversation that aren't relevant and transforms the remaining concepts into an electronic note in the traditional format. The provider reviews and, if necessary, edits the note. If they have a question about something discussed during the visit, they can click a word or sentence in the note to see the conversation transcript and hear the original, recorded conversation. Because it is integrated with Epic, once a provider approves the clinical note, it automatically embeds itself into the patient's visit note in Epic.

By using Abridge, providers can reduce their cognitive and administrative burden and focus on what matters most: caring for their patients face-to-face. Abridge also aligns with the SPACE2CARE advanced Epic optimization initiative, which supports providers in delivering high-quality, compassionate and personalized care by optimizing and augmenting use of the electronic medical record and digital solutions.

---

## Safety Matters

### Implicit Bias

Implicit (subconscious) bias refers to the attitudes or stereotypes that affect our understanding, actions and decisions in an unconscious manner and leads to healthcare inequity. Implicit bias poses significant challenges in healthcare. These biases, often unconscious, can affect clinical decision-making, communication, and patient outcomes. To help recognize and mitigate our bias, we must prioritize awareness and education. Following our standardized protocols and decision-making tools, such as Care Signature Pathways in Epic, can help reduce the impact of bias on patient care. Additionally, having a basic understanding of the patient's culture, individuating patients, performing teach-back, and using evidence-based care are all tools that can help combat implicit bias.

Take away: Discuss implicit bias with staff and help them to overcome it by recognizing situations that may magnify the implicit bias. Fostering a culture of diversity, inclusion, and accountability can promote equitable treatment for all patients and can help enhance patient safety and improve overall quality of care.

---

## eCART Update

Electronic Cardiac Arrest Triage (eCART) scores have replaced Rothman Index and Epic Deterioration Index for evaluating adult inpatients. Patients with an elevated eCART score (moderate/yellow and high/red) should be assessed closely.

Clinicians can click on the eCART score within Epic to open the detailed view page and care pathways.

---

## APP News

Are you looking to get more involved in APP professional development or committee work? Find out more!

Contact Lisa Henderson, APRN, at [lisa.henderson@greenwichhospital.org](mailto:lisa.henderson@greenwichhospital.org).

---

## Library Services resources for staff – ClinicalKey for Nursing and ClinicalKey physicians

*The library at Greenwich Hospital provides access to outstanding health information resources and services that support education, research and patient care. The hospital libraries promote the Yale New Haven Health care signature initiative by fostering an atmosphere of innovation, collaboration, cooperation and life-long learning in support of an academic health network.*

### ClinicalKey for Nursing and ClinicalKey physicians

The ClinicalKey databases support the use of evidence-based practice by providing access to leading nursing, medical and basic sciences textbooks and journals. These databases function like a web browser and provide full-text access to a large collection of trusted resources.

Contact:

Donna Belcinski, MLS, MS

Room 1-4201

203-863-3293

Mon. 5:30 am - 2 pm, Tues. and Fri.

8 am - 4 pm, Wed. and Thurs. 5:30 am - 4 pm

---

## Smilow Shares with Primary Care: Soft Tissue/Boney Lumps – June 4

Tune in for the next Smilow Shares with Primary Care: Soft Tissue/Boney Lumps webinar on Tuesday, June 4, at 5:30 pm. The event will include presentations by Beth Allard, MD, PhD; Hari Deshpande, MD; and Parisa Lotfi, MD.

Smilow Shares with Primary Care is a monthly educational series for physicians, patients and the Greenwich community presented via Zoom. Presentations are subject focused and hosted by experts from Smilow Care Centers around the state as well as from Greenwich Hospital. CME credits are available. No registration necessary.

Tune in via Zoom (<https://yale.zoom.us/j/92655917927?pwd=YU1Pelc5K01BYU5rbi9lMGxBMjlsQT09>).

With questions, contact Heather Studwell at 475-240-8328 or [heatherleigh.studwell@greenwichhospital.org](mailto:heatherleigh.studwell@greenwichhospital.org).

---

## Digestive Health Virtual CME Series 2024: Trust Your Gut – June 20

Yale Medicine and Yale New Haven Health host free, monthly virtual Digestive Health CME series, called Trust Your Gut. The year-long series is held the third Thursday of each month at 5 pm throughout 2024.

The series provides digestive health educational programming, professional development and networking opportunities for physicians and advanced practice providers.

On June 20, presenters Michelle Hughes, MD, and Jeffrey Topal, MD, will share updates on C. diff. Yale School of Medicine designates this live activity for a maximum of 1.0 AMA PRA Category 1 Credits™ per session, a total of 12.0 AMA PRA Category 1 Credits™ for the series.

To register, visit the Yale CME portal at [yale.cloud-cme.com](http://yale.cloud-cme.com). For questions, contact Joseph Mendes, executive director, clinical program development, Digestive Health at [Joseph.Mendes@ynhh.org](mailto:Joseph.Mendes@ynhh.org).

---

## Take the YNHHS 2024 Safety Culture Pulse Survey

Medical Staff are invited and encouraged to access the YNHHS 2024 Safety Culture Pulse Survey and share their thoughts about safety throughout the health system. The survey is available through Friday, May 24.

The online survey, developed by Press Ganey, includes multiple-choice questions, and should take approximately 5-10 minutes to complete. Questions about resources, teamwork, pride and reputation are included. Survey responses are confidential and only aggregated data and comments will be shared.

Staff should be assured that the results of this survey are highly valued by our Safety and Quality team and our leaders throughout YNHHS and will guide important initiatives to improve safety for all our teams.

Complete the survey [here](#).

---

## Across YNHHS, hundreds donate thousands of pounds of food to combat hunger

When it comes to relieving hunger, YNHHS employees and medical staff once again answered the call. In 2024, hundreds of employees and medical staff across the system donated more than 21,950 pounds of food to hunger-relief organizations during the health system's fourth **#GiveHealthy** online food drive.

This year's drive ran March 1 – 31 to coincide with National Nutrition Month. The donated food translates into nearly 18,300 meals for people in need throughout Connecticut, in Westerly, RI, and Port Chester, NY.

Greenwich Hospital donors gave 5,110 pounds of food – 4,258 meals – to support Neighbor to Neighbor in Greenwich and Meals On Main Street (MOMS) in Port Chester, NY.

Thank you Greenwich Hospital for a successful online food drive.

---

## Newsletter Submissions

Deadline to submit content for the June 2024 issue of *Medical Staff News* is Friday, May 31, 2024. Please submit items for consideration to Karen Santucci, MD, at [karen.santucci@greenwichhospital.org](mailto:karen.santucci@greenwichhospital.org) or Myra Stanley at [myra.stanley@ynhh.org](mailto:myra.stanley@ynhh.org).

## MEDICAL STAFF CHANGES (March – April 2024)

### Appointees (March)



**Maya Brady, PA**  
(Surgery-Neurosurgery)  
ONS  
6 Greenwich Office Park  
Greenwich, CT 06831  
Phone: 203-869-1145  
Fax: 203-485-8708



**Lauren Carlino-Bradley, CRNA**  
(Anesthesiology)  
Greenwich Anesthesiology Associates  
5 Perryridge Road  
Greenwich, CT 06830  
Phone: 203-863-3390  
Fax: 203-863-3391



**Dominique DeAngelis, PA**  
(Pediatrics-Neonatology)  
Greenwich Hospital- NICU  
5 Perryridge Road  
Greenwich, CT 06830  
Phone: 203-863-3513  
Fax: 203-863-4784



**Rima Fawaz, MD**  
(Pediatrics-Gastroenterology)  
Yale Pediatric Specialty Center  
500 West Putnam Ave., 2nd Floor  
Greenwich, CT 06830  
Phone: 877-925-3637  
Fax: 203-688-3793



**John Liang, MD**  
(Medicine-Neurology)  
Greenwich Hospital Neurology Department  
5 Perryridge Road  
Greenwich, CT 06830  
Phone: 203-863-3000  
Fax: 203-863-4496



**Lisa Pavlovic, MD**  
(Pediatrics)  
Child Sexual Abuse Clinic/Family Advocacy Center  
500 West Putnam Ave.  
Greenwich, CT 06830  
Phone: 203-688-2468  
Fax: 203-688-8917



**Jory Robinson, APRN**  
(Pediatrics-Emergency Medicine)  
Greenwich Hospital  
5 Perryridge Road  
Greenwich, CT 06830  
Phone: 203-863-3637  
Fax: 203-863-4274



**Jeffrey Rosenfield, MD**  
(Surgery-Orthopaedics)  
Westmed Medical Group  
3030 Westchester Ave.  
Purchase, NY 10577  
Phone: 914-848-8870  
Fax: 914-848-8871

### Appointees (April)



**Punam Dass, MD**  
(Medicine-Neurology)  
Greenwich Hospital Department of Neurology  
5 Perryridge Road  
Greenwich, CT 06830  
Phone: 203-869-3000



**Joshua Marcus, MD**  
(Surgery-Neurosurgery)  
Greenwich Hospital Department of Neurosurgery  
5 Perryridge Road  
Greenwich, CT 06830  
Phone: 203-863-3000



**Frank Masino, MD**  
(Therapeutic Radiology-Radiation Oncology)  
Yale Therapeutic Radiology  
77 Lafayette Place Suite 240  
Greenwich, CT 06830  
Phone: 203-863-3701  
Fax: 203-863-3273



**Kaitlyn Milchman, PA**  
(Occupational Medicine)  
Greenwich Hospital Health & Wellness Service  
5 Perryridge Road  
Greenwich, CT 06830  
Phone: 203-863-3491  
Fax: 203-863-3401



**Steven Shapiro, MD**  
(Medicine-Neurology)  
Greenwich Hospital Department of Neurology  
5 Perryridge Road  
Greenwich, CT 06830  
Phone: 203-863-3000



**Elvis Umazor-Velasquez, MD**  
(Anesthesiology)  
Greenwich Anesthesiology Associates  
5 Perryridge Road Suite 2-248  
Greenwich, CT 06830  
Phone: 203-863-3652  
Fax: 203-863-4434

### Resignations/Non-Renewal of Privileges

**Ron Adelman, MD** (Surgery-Ophthalmology) effective 2/29/24

**Brooke Davidson, DO** (Obstetrics/GYN) effective 4/1/24

**Caleb Moore, MD** (Medicine) effective 7/31/24

**David Tom, MD** (Surgery-Ophthalmology) effective 12/31/23